



January 25, 2016



PERLA REGALADO

Account number: 29346514

Account summary – turn over for details

Balance forward from your last bill \$0.00

This reflects payments of \$61.60

New charges

Mobile services \$57.00

GST / HST \$2.85

PST \$3.99

Total new charges \$63.84

Total due \$63.84

Traveling to the U.S. soon?

Check out our new worry-free U.S. Roaming Add-ons at koodo.com/travelling. They include unlimited talk & text with lots of data! To add to your account text SAVE to 4545.

GST/HST# 81275 8878 RT0001 QST# 121 164 2781 TQ0001 Koodo is a trade name of TELUS Communications Company

PAGE 1 of 6

For payment options, see page 2.



Your account number

29346514

Bill date

Jan 25, 2016

Total if received by Feb 22, 2016

\$63.84

Payable on receipt

Amount you're paying

\$

PERLA REGALADO
1401 41 AVE
VERNON BC V1T 8C8

Printing this pdf version of the bill will not provide the quality required for processing at a financial institution. Please try paying online or by telephone using your credit card.

L'impression de la facture en format PDF ne sera pas d'une qualité permettant le paiement à une institution financière. Si possible, payez la facture en ligne ou par téléphone à l'aide d'une carte de crédit.

0200129346514400000006384000000000002

Previous charges and payments

Amount due on your last bill (Dec 25)	\$61.60
Payment received Jan 19 - Thank you	- \$61.60
Balance forward from your last bill	\$0.00

Need to make changes to your account?

Manage your account with Self Serve, it's quick and easy! Visit koodomobile.com/support and click on SelfServe.

Payment Options

- Online at koodomobile.com/selfserve
- Pre-authorized credit card or debit payments
- Through your bank or financial institution
- By mail with a cheque or money order

Bills are due upon receipt

- Please allow sufficient time for payments to reach Kodo by the date shown on this bill. Seven business days may be required for payment by mail and three days for bank payments. We will credit payments to your account on the day we receive them.
- Late charges of 2% compounded monthly (26.82% per annum) will be applied if we do not receive payment by the date shown on the bill.

Kodo Service Terms

You can find these online at koodomobile.com/legal

Send your payment to:

KODO MOBILE
CP 11005 SUCC CENTRE VILLE
MONTREAL QC H3C 4T5



January 25, 2016
PERLA REGALADO
Account number: 29346514



Mobile services

PERLA REGALADO Charges for 250 540-7196

Your Koodo Tab

Opening Tab Balance	50.00
Closing Tab Balance	50.00

Monthly and other charges (Jan 26 to Feb 25)

\$33 300MB 300 min Plan	\$33.00
5pm Evenings & Weekends	
Additional data \$5/100MB	
Data 300MB	
Unlimited SMS and MMS	
Total monthly and other charges	\$33.00

Usage charges

Free airtime refers to non-chargeable minutes that are not part of your included minutes, and may include bonus minutes, evening and weekend calling, *611 calls. etc.

Long Distance - US / Int'l Phone	\$14.00
Additional 14:00 (MIN)	
Total used 14:00 (MIN)	
Roaming Txt Msg - Received	\$0.00
Total used 77 (Msg)	
Text Msg - Sent	\$0.00
Total used 486 (Msg)	
Picture Messaging - Picture Receive	\$0.00
Total used 3 (Pic)	
Text Msg - Received	\$0.00
Total used 392 (Msg)	
Data Usage	\$0.00
Total used 251.997 (MB)	
Roaming Txt Msg - Sent	\$10.00
Total used 104 (Msg)	
Local Airtime - Phone (minutes)	\$0.00
Included 121:00 (MIN)	
Free 141:00 (MIN)	
Total used 262:00 (MIN)	
Total usage charges	\$24.00
Total before taxes	\$57.00
GST	\$2.85
PST-BC	\$3.99
Total for 250 540-7196, with taxes	\$63.84

Mobile services (continued)

Airtime Details for 250 540-7196

DATE	NUMBER AND PLACE YOU CALLED	WHERE YOU CALLED FROM	MINS: SECS	LOCAL AIRTIME RATE (\$/MIN)	LOCAL AIRTIME CHARGE (\$)	LONG DISTANCE CHARGE (\$)	OTHER CHARGE (\$)	TOTAL (\$)
Call charges								
1 Thu Dec 31 07:13 pm	250 860-5111 KELOWNA BC	WINFIELD BC	1:00	-	-	-	-	0.00
2 Thu Dec 31 08:15 pm	250 540-7141 ELLISON BC	INCOMING	1:00	-	-	-	-	0.00
3 Fri Jan 1 11:50 am	888 689-2247 888 SERVIC CL	VERNON BC	8:00	-	-	-	-	0.00
4 Fri Jan 1 02:53 pm	888 689-2247 888 SERVIC CL	VERNON BC	12:00	-	-	-	-	0.00
5 Fri Jan 1 03:05 pm	250 540-7141 VERNON BC	INCOMING	2:00	-	-	-	-	0.00
6 Fri Jan 1 03:10 pm	250 540-7141 VERNON BC	INCOMING	1:00	-	-	-	-	0.00
7 Fri Jan 1 03:12 pm	250 540-7141 VERNON BC	INCOMING	1:00	-	-	-	-	0.00
8 Fri Jan 1 03:15 pm	250 540-7141 VERNON BC	INCOMING	6:00	-	-	-	-	0.00
9 Fri Jan 1 03:35 pm	250 540-7141 VERNON BC	VERNON BC	1:00	-	-	-	-	0.00
10 Fri Jan 1 03:38 pm	250 540-7141 VERNON BC	INCOMING	2:00	-	-	-	-	0.00
11 Sat Jan 2 10:13 am	250 765-8661 RUTLAND BC	VERNON BC	2:00	-	-	-	-	0.00
12 Sat Jan 2 10:15 am	877 815-8253 877 SERVIC CL	VERNON BC	4:00	-	-	-	-	0.00
13 Sat Jan 2 11:14 am	250 765-8661 RUTLAND BC	VERNON BC	1:00	-	-	-	-	0.00
14 Sat Jan 2 11:18 am	800 335-2247 800 SERVIC CL	VERNON BC	9:00	-	-	-	-	0.00
15 Sat Jan 2 11:28 am	877 815-8253 877 SERVIC CL	VERNON BC	2:00	-	-	-	-	0.00
16 Sat Jan 2 11:31 am	800 252-7522 VERNON BC	INCOMING	5:00	-	-	-	-	0.00
17 Sat Jan 2 12:28 pm	250 765-8661 VERNON BC	INCOMING	13:00	-	-	-	-	0.00
18 Sun Jan 3 10:18 am	250 765-3888 VERNON BC	INCOMING	1:00	-	-	-	-	0.00
19 Sun Jan 3 01:27 pm	250 540-7141 VERNON BC	WINFIELD BC	1:00	-	-	-	-	0.00
20 Sun Jan 3 04:52 pm	778 581-4001 MSG RTRVL BC	VERNON BC	2:00	-	-	-	-	0.00
21 Mon Jan 4 07:21 am	236 426-1408 VERNON BC	VERNON BC	2:00	-	-	-	-	0.00
22 Mon Jan 4 10:41 am	250 540-7141 KELOWNA BC	INCOMING	2:00	-	-	-	-	0.00
23 Mon Jan 4 02:53 pm	236 426-1408 VERNON BC	KELOWNA BC	1:00	-	-	-	-	0.00
24 Mon Jan 4 03:10 pm	236 426-1408 VERNON BC	KELOWNA BC	3:00	-	-	-	-	0.00
25 Tue Jan 5 08:01 am	236 426-1408 VERNON BC	ELLISON BC	2:00	-	-	-	-	0.00
26 Tue Jan 5 02:56 pm	236 426-1408 VERNON BC	KELOWNA BC	2:00	-	-	-	-	0.00
27 Tue Jan 5 04:34 pm	250 540-7141 KELOWNA BC	INCOMING	4:00	-	-	-	-	0.00
28 Wed Jan 6 07:44 am	250 540-7141 VERNON BC	WINFIELD BC	2:00	-	-	-	-	0.00
29 Wed Jan 6 07:53 am	250 540-7141 VERNON BC	WINFIELD BC	3:00	-	-	-	-	0.00
30 Wed Jan 6 07:58 am	250 540-7141 VERNON BC	WINFIELD BC	1:00	-	-	-	-	0.00
31 Wed Jan 6 03:22 pm	236 426-1408 VERNON BC	KELOWNA BC	2:00	-	-	-	-	0.00
32 Wed Jan 6 06:16 pm	50498100101 HONDURAS	VERNON BC	14:00	-	-	14.00	-	14.00
33 Thu Jan 7 10:12 am	250 540-7141 KELOWNA BC	INCOMING	5:00	-	-	-	-	0.00
34 Thu Jan 7 03:01 pm	236 426-1408 VERNON BC	KELOWNA BC	3:00	-	-	-	-	0.00
35 Thu Jan 7 03:36 pm	250 540-7141 KELOWNA BC	INCOMING	3:00	-	-	-	-	0.00
36 Thu Jan 7 04:25 pm	250 540-7141 VERNON BC	KELOWNA BC	1:00	-	-	-	-	0.00
37 Fri Jan 8 10:27 am	250 540-7141 KELOWNA BC	INCOMING	2:00	-	-	-	-	0.00
38 Fri Jan 8 04:40 pm	250 540-7141 VERNON BC	KELOWNA BC	3:00	-	-	-	-	0.00
39 Fri Jan 8 06:51 pm	778 581-4001 MSG RTRVL BC	VERNON BC	1:00	-	-	-	-	0.00
40 Fri Jan 8 06:51 pm	778 581-4001 MSG RTRVL BC	VERNON BC	2:00	-	-	-	-	0.00

continued on page 5



January 25, 2016
PERLA REGALADO
Account number: 29346514



Mobile services (continued)

PERLA REGALADO (continued)
Charges for 250 540-7196

Airtime Details for 250 540-7196

DATE	NUMBER AND PLACE YOU CALLED	WHERE YOU CALLED FROM	MINS: SECS	LOCAL AIRTIME RATE (\$/MIN)	LOCAL AIRTIME CHARGE (\$)	LONG DISTANCE CHARGE (\$)	OTHER CHARGE (\$)	TOTAL (\$)
Call charges								
41 Sun Jan 10 12:59 pm	250 540-4446	VERNON BC	INCOMING	7:00	-	-	-	0.00
42 Mon Jan 11 01:30 pm	250 540-7141	KELOWNA BC	INCOMING	1:00	-	-	-	0.00
43 Mon Jan 11 03:19 pm	236 426-1408	KELOWNA BC	INCOMING	2:00	-	-	-	0.00
44 Tue Jan 12 04:56 pm	236 426-1408	VERNON BC	KELOWNA BC	2:00	-	-	-	0.00
45 Wed Jan 13 11:26 am	250 260-0285	KELOWNA BC	INCOMING	3:00	-	-	-	0.00
46 Wed Jan 13 02:54 pm	236 426-1408	KELOWNA BC	INCOMING	1:00	-	-	-	0.00
47 Wed Jan 13 03:56 pm	236 426-1408	KELOWNA BC	INCOMING	2:00	-	-	-	0.00
48 Wed Jan 13 07:06 pm	800 654-5669	800 SERVIC CL	VERNON BC	5:00	-	-	-	0.00
49 Thu Jan 14 07:21 am	250 540-7141	VERNON BC	VERNON BC	1:00	-	-	-	0.00
50 Thu Jan 14 07:53 am	250 540-7141	VERNON BC	ELLISON BC	1:00	-	-	-	0.00
51 Thu Jan 14 04:50 pm	236 426-1408	VERNON BC	KELOWNA BC	5:00	-	-	-	0.00
52 Thu Jan 14 06:28 pm	877 815-8253	877 SERVIC CL	VERNON BC	5:00	-	-	-	0.00
53 Sat Jan 16 11:16 am	250 212-2010	KELOWNA BC	VERNON BC	1:00	-	-	-	0.00
54 Sat Jan 16 11:40 am	250 212-2010	VERNON BC	INCOMING	3:00	-	-	-	0.00
55 Mon Jan 18 04:01 pm	236 426-1408	VERNON BC	KELOWNA BC	2:00	-	-	-	0.00
56 Mon Jan 18 04:04 pm	250 545-4409	KELOWNA BC	INCOMING	1:00	-	-	-	0.00
57 Tue Jan 19 03:29 pm	236 426-1408	VERNON BC	KELOWNA BC	1:00	-	-	-	0.00
58 Tue Jan 19 03:30 pm	236 426-1408	VERNON BC	KELOWNA BC	3:00	-	-	-	0.00
59 Tue Jan 19 04:02 pm	236 426-1408	KELOWNA BC	INCOMING	2:00	-	-	-	0.00
60 Tue Jan 19 04:30 pm	250 540-7141	VERNON BC	KELOWNA BC	1:00	-	-	-	0.00
61 Tue Jan 19 04:34 pm	250 540-7141	VERNON BC	KELOWNA BC	1:00	-	-	-	0.00
62 Tue Jan 19 04:41 pm	250 540-7141	VERNON BC	KELOWNA BC	8:00	-	-	-	0.00
63 Wed Jan 20 07:42 am	250 540-7141	VERNON BC	WINFIELD BC	1:00	-	-	-	0.00
64 Wed Jan 20 02:59 pm	236 426-1408	KELOWNA BC	INCOMING	8:00	-	-	-	0.00
65 Wed Jan 20 07:16 pm	50498100101	VERNON BC	INCOMING	33:00	-	-	-	0.00
66 Thu Jan 21 02:55 pm	236 426-1408	KELOWNA BC	INCOMING	3:00	-	-	-	0.00
67 Fri Jan 22 04:51 pm	250 540-7141	VERNON BC	KELOWNA BC	10:00	-	-	-	0.00
68 Fri Jan 22 05:56 pm	250 540-7141	VERNON BC	INCOMING	2:00	-	-	-	0.00
69 Fri Jan 22 07:51 pm	50432389113	VERNON BC	INCOMING	1:00	-	-	-	0.00
70 Sat Jan 23 09:20 am	250 212-2010	VERNON BC	INCOMING	1:00	-	-	-	0.00
71 Sun Jan 24 08:47 am	50498100101	VERNON BC	INCOMING	1:00	-	-	-	0.00
72 Sun Jan 24 08:57 am	50498100101	VERNON BC	INCOMING	9:00	-	-	-	0.00
73 Sun Jan 24 09:33 am	250 540-7141	VERNON BC	INCOMING	1:00	-	-	-	0.00
74 Mon Jan 25 06:41 am	250 545-1824	VERNON BC	VERNON BC	1:00	-	-	-	0.00
TOTAL					\$0.00	\$14.00	\$0.00	\$14.00

January 25, 2016
PERLA REGALADO
Account number: 29346514

Mobile services (continued)

Items returned unpaid for any reason, including insufficient funds, are subject to a \$25.00 administration charge.
Services suspended for non-payment are subject to a reconnection fee.
Security deposits are not shown on your bill.

The following charges apply if you choose to call Customer Service:

- Mobile phone change or upgrade \$25*

- Mobile phone number change \$25*

- Rate plan or add-on change \$10*

- User name change or ownership transfer \$25

* All of these services are also available online for free. Visit koodomobile.com/selfservefaqs to register.

Want to know more about your usage details?

Log into Self Serve and find out more about your bill. Visit koodomobile.com/support and click on Self Serve.

Enhanced 911 Service

Did you know Koodo has Enhanced 911 Service available nationwide? For more information on this service, including availability, restrictions and features of wireless E-911 service and handsets, visit koodomobile.com/e911

*Credit/CR includes an amount on account of GST/HST, QST, and PST (based on the taxes levied in the Province of supply).

Text to Landline Service

Effective March 1, 2016, Koodo will no longer offer text to landline service. If you send a text after this date, it will not be delivered and you won't get an error message.

Questions? We can help!

Do you have a complaint regarding your telecommunications services? If so, call us at 1-866-995-6636. If we can't resolve your complaint, the independent Commissioner for Complaints for Telecommunications Services (CCTS) may be able to assist you: www.ccts-cprst.ca or 1-888-221-1687.

Wireless Code of Conduct

The CRTC Wireless Code of Conduct came into effect on December 2, 2013. To learn more about your rights as a wireless consumer, please visit koodomobile.com/CRTCwirelesscode

Koodo Community

Got Questions? Get answers fast on the Koodo Community. Visit <http://Koodo.com/support> and click on Community



January 25, 2016
JAVIER CARACCIOLO
Account number: 29346380



Mobile services

JAVIER CARACCIOLO Charges for 250 540-7141

Your Koodo Tab

Opening Tab Balance	50.00
Closing Tab Balance	50.00

Monthly and other charges (Jan 26 to Feb 25)

\$33 300MB 300 min Plan	\$33.00
5pm Evenings & Weekends	
Additional data \$5/100MB	
Data 300MB	
Unlimited SMS and MMS	
Total monthly and other charges	\$33.00

Usage charges

Free airtime refers to non-chargeable minutes that are not part of your included minutes, and may include bonus minutes, evening and weekend calling, *611 calls. etc.

Long Distance - Domestic Phone	\$0.00
Free 2:00 (MIN)	
Total used 2:00 (MIN)	
Picture Messaging - Pictures	\$0.00
Total used 6 (Pic)	
Data Usage	\$0.00
Total used 191.003 (MB)	
Text Msg - Received	\$0.00
Total used 638 (Msg)	
Text Msg - Sent	\$0.00
Total used 527 (Msg)	
Local Airtime - Phone (minutes)	\$0.00
Included 102:00 (MIN)	
Free 52:00 (MIN)	
Total used 154:00 (MIN)	
Total usage charges	\$0.00

Total before taxes \$33.00

GST	\$1.65
PST-BC	\$2.31
Total for 250 540-7141, with taxes	\$36.96

Mobile services (continued)

Airtime Details for 250 540-7141

DATE	NUMBER AND PLACE YOU CALLED	WHERE YOU CALLED FROM	MINS: SECS	LOCAL AIRTIME RATE (\$/MIN)	LOCAL AIRTIME CHARGE (\$)	LONG DISTANCE CHARGE (\$)	OTHER CHARGE (\$)	TOTAL (\$)
Call charges								
1 Mon Dec 28 07:22 pm	250 260-0285	VERNON BC	INCOMING	3:00	-	-	-	0.00
2 Mon Dec 28 07:28 pm	250 260-0285	VERNON BC	INCOMING	16:00	-	-	-	0.00
3 Wed Dec 30 09:56 am	250 260-0285	VERNON BC	INCOMING	1:00	-	-	-	0.00
4 Wed Dec 30 05:21 pm	250 540-7141	ELLISON BC	INCOMING	4:00	-	-	-	0.00
5 Thu Dec 31 08:15 pm	250 540-7196	VERNON BC	ELLISON BC	1:00	-	-	-	0.00
6 Fri Jan 1 12:19 pm	250 808-0977	VERNON BC	INCOMING	2:00	-	-	-	0.00
7 Fri Jan 1 03:05 pm	250 540-7196	VERNON BC	ELLISON BC	2:00	-	-	-	0.00
8 Fri Jan 1 03:10 pm	250 540-7196	VERNON BC	ELLISON BC	1:00	-	-	-	0.00
9 Fri Jan 1 03:12 pm	250 540-7196	VERNON BC	ELLISON BC	2:00	-	-	-	0.00
10 Fri Jan 1 03:15 pm	250 540-7196	VERNON BC	ELLISON BC	6:00	-	-	-	0.00
11 Fri Jan 1 03:35 pm	250 540-7196	ELLISON BC	INCOMING	1:00	-	-	-	0.00
12 Fri Jan 1 03:38 pm	250 540-7196	VERNON BC	ELLISON BC	3:00	-	-	-	0.00
13 Fri Jan 1 07:49 pm	250 869-6551	KELOWNA BC	ELLISON BC	1:00	-	-	-	0.00
14 Sun Jan 3 01:26 pm	250 540-7196	VERNON BC	ELLISON BC	1:00	-	-	-	0.00
15 Mon Jan 4 08:19 am	250 808-0977	ELLISON BC	INCOMING	2:00	-	-	-	0.00
16 Mon Jan 4 08:32 am	250 808-0977	KELOWNA BC	ELLISON BC	2:00	-	-	-	0.00
17 Mon Jan 4 09:07 am	250 808-0977	KELOWNA BC	ELLISON BC	2:00	-	-	-	0.00
18 Mon Jan 4 10:41 am	250 540-7196	VERNON BC	ELLISON BC	2:00	-	-	-	0.00
19 Mon Jan 4 03:29 pm	236 426-1408	VERNON BC	VERNON BC	3:00	-	-	-	0.00
20 Tue Jan 5 02:54 pm	250 545-7291	VERNON BC	ELLISON BC	2:00	-	-	-	0.00
21 Tue Jan 5 02:56 pm	250 862-5457	KELOWNA BC	ELLISON BC	6:00	-	-	-	0.00
22 Tue Jan 5 03:39 pm	236 426-1408	VERNON BC	VERNON BC	3:00	-	-	-	0.00
23 Tue Jan 5 04:34 pm	250 540-7196	VERNON BC	VERNON BC	4:00	-	-	-	0.00
24 Wed Jan 6 07:44 am	250 540-7196	VERNON BC	INCOMING	2:00	-	-	-	0.00
25 Wed Jan 6 07:53 am	250 540-7196	VERNON BC	INCOMING	3:00	-	-	-	0.00
26 Wed Jan 6 07:59 am	250 540-7196	VERNON BC	INCOMING	1:00	-	-	-	0.00
27 Wed Jan 6 02:02 pm	250 808-4657	ELLISON BC	INCOMING	1:00	-	-	-	0.00
28 Wed Jan 6 02:41 pm	250 545-7291	ELLISON BC	INCOMING	1:00	-	-	-	0.00
29 Thu Jan 7 10:08 am	778 581-4001	MSG RTRVL BC	KELOWNA BC	2:00	-	-	-	0.00
30 Thu Jan 7 10:09 am	250 545-7291	VERNON BC	KELOWNA BC	2:00	-	-	-	0.00
31 Thu Jan 7 10:12 am	250 540-7196	VERNON BC	KELOWNA BC	5:00	-	-	-	0.00
32 Thu Jan 7 01:19 pm	250 869-6551	KELOWNA BC	ELLISON BC	1:00	-	-	-	0.00
33 Thu Jan 7 01:22 pm	778 581-4001	MSG RTRVL BC	ELLISON BC	4:00	-	-	-	0.00
34 Thu Jan 7 02:08 pm	250 545-7291	VERNON BC	KELOWNA BC	3:00	-	-	-	0.00
35 Thu Jan 7 03:36 pm	250 540-7196	VERNON BC	ELLISON BC	3:00	-	-	-	0.00
36 Thu Jan 7 04:25 pm	250 540-7196	ELLISON BC	INCOMING	1:00	-	-	-	0.00
37 Fri Jan 8 10:27 am	250 540-7196	VERNON BC	VERNON BC	2:00	-	-	-	0.00
38 Fri Jan 8 04:40 pm	250 540-7196	VERNON BC	INCOMING	3:00	-	-	-	0.00
39 Mon Jan 11 12:53 pm	250 542-0291	VERNON BC	INCOMING	1:00	-	-	-	0.00
40 Mon Jan 11 01:30 pm	250 540-7196	VERNON BC	WINFIELD BC	2:00	-	-	-	0.00

continued on page 5



January 25, 2016
JAVIER CARACCILO
Account number: 29346380



Mobile services (continued)

JAVIER CARACCILO (continued)
Charges for 250 540-7141

Airtime Details for 250 540-7141

DATE	NUMBER AND PLACE YOU CALLED	WHERE YOU CALLED FROM	MINS: SECS	LOCAL AIRTIME RATE (\$/MIN)	LOCAL AIRTIME CHARGE (\$)	LONG DISTANCE CHARGE (\$)	OTHER CHARGE (\$)	TOTAL (\$)
Call charges								
41 Wed Jan 13 12:33 pm	250 545-7291 VERNON BC	INCOMING	2:00	-	-	-	-	0.00
42 Wed Jan 13 03:32 pm	250 572-6806 S KAMLOOPS BC	ELLISON BC	1:00	-	-	-	-	0.00
43 Wed Jan 13 06:02 pm	250 260-0285 VERNON BC	ELLISON BC	4:00	-	-	-	-	0.00
44 Thu Jan 14 07:21 am	250 540-7196 VERNON BC	INCOMING	1:00	-	-	-	-	0.00
45 Thu Jan 14 07:53 am	250 540-7196 VERNON BC	INCOMING	1:00	-	-	-	-	0.00
46 Fri Jan 15 09:05 am	250 545-7291 VERNON BC	VERNON BC	2:00	-	-	-	-	0.00
47 Mon Jan 18 06:58 pm	250 572-6806 ELLISON BC	INCOMING	1:00	-	-	-	-	0.00
48 Tue Jan 19 02:04 pm	778 581-4001 MSG RTRVL BC	ELLISON BC	2:00	-	-	-	-	0.00
49 Tue Jan 19 02:06 pm	250 869-6551 KELOWNA BC	ELLISON BC	3:00	-	-	-	-	0.00
50 Tue Jan 19 04:41 pm	250 540-7196 ELLISON BC	INCOMING	8:00	-	-	-	-	0.00
51 Tue Jan 19 08:25 pm	250 572-6806 ELLISON BC	INCOMING	1:00	-	-	-	-	0.00
52 Tue Jan 19 08:27 pm	250 572-6806 S KAMLOOPS BC	ELLISON BC	1:00	-	-	-	-	0.00
53 Wed Jan 20 07:42 am	250 540-7196 VERNON BC	INCOMING	1:00	-	-	-	-	0.00
54 Wed Jan 20 03:36 pm	250 491-9611 ELLISON BC	INCOMING	1:00	-	-	-	-	0.00
55 Wed Jan 20 06:27 pm	807 252-1626 VERNON BC	INCOMING	1:00	-	-	-	-	0.00
56 Fri Jan 22 04:52 pm	250 540-7196 VERNON BC	INCOMING	10:00	-	-	-	-	0.00
57 Fri Jan 22 05:56 pm	250 540-7196 VERNON BC	VERNON BC	2:00	-	-	-	-	0.00
58 Fri Jan 22 06:20 pm	250 801-7147 KELOWNA BC	VERNON BC	2:00	-	-	-	-	0.00
59 Sat Jan 23 10:54 am	250 801-7147 KELOWNA BC	INCOMING	1:00	-	-	-	-	0.00
60 Sun Jan 24 09:33 am	250 540-7196 VERNON BC	VERNON BC	1:00	-	-	-	-	0.00
61 Mon Jan 25 10:37 pm	778 581-4001 MSG RTRVL BC	VERNON BC	1:00	-	-	-	-	0.00
TOTAL					\$0.00	\$0.00	\$0.00	\$0.00

Items returned unpaid for any reason, including insufficient funds, are subject to a \$25.00 administration charge.

Services suspended for non-payment are subject to a reconnection fee.

Security deposits are not shown on your bill.

The following charges apply if you choose to call Customer Service:

Mobile phone change or upgrade \$25*

Mobile phone number change \$25*

Rate plan or add-on change \$10*

User name change or ownership transfer \$25

* All of these services are also available online for free. Visit koodomobile.com/selfservefaq to register.

Want to know more about your usage details?

Log into Self Serve and find out more about your bill. Visit koodomobile.com/support and click on Self Serve.

Enhanced 911 Service

Did you know Koodo has Enhanced 911 Service available nationwide? For more information on this service, including availability, restrictions and features of wireless E-911 service and handsets, visit koodomobile.com/e911

*Credit/CR includes an amount on account of GST/HST, QST, and PST (based on the taxes levied in the Province of supply).

Text to Landline Service

Effective March 1, 2016, Koodo will no longer offer text to landline service. If you send a text after this date, it will not be delivered and you won't get an error message.

January 25, 2016
JAVIER CARACCILO
Account number: 29346380

Mobile services (continued)

Questions? We can help!

Do you have a complaint regarding your telecommunications services? If so, call us at 1-866-995-6636. If we can't resolve your complaint, the independent Commissioner for Complaints for Telecommunications Services (CCTS) may be able to assist you: www.ccts-cprst.ca or 1-888-221-1687.

Wireless Code of Conduct

The CRTC Wireless Code of Conduct came into effect on December 2, 2013. To learn more about your rights as a wireless consumer, please visit koodomobile.com/CRTCwirelesscode

Koodo Community

Got Questions? Get answers fast on the Koodo Community. Visit <http://Koodo.com/support> and click on Community



January 25, 2016



JAVIER CARACCIOLO
Account number: 29346380

Account summary – turn over for details

Balance forward from your last bill \$0.00
This reflects payments of \$36.96

New charges

Mobile services	\$33.00
GST / HST	\$1.65
PST	\$2.31
Total new charges	\$36.96

Total due \$36.96

Traveling to the U.S. soon?

Check out our new worry-free U.S. Roaming Add-ons at koodo.com/travelling. They include unlimited talk & text with lots of data! To add to your account text SAVE to 4545.

GST/HST# 81275 8878 RT0001 QST# 121 164 2781 TQ0001 Koodo is a trade name of TELUS Communications Company

PAGE 1 of 6

For payment options, see page 2.



Your account number

29346380

Bill date

Jan 25, 2016

Total if received by Feb 22, 2016

\$36.96

Payable on receipt

Amount you're paying

\$

JAVIER CARACCIOLO
1401 41 AVE
VERNON BC V1T 8C8

Printing this pdf version of the bill will not provide the quality required for processing at a financial institution. Please try paying online or by telephone using your credit card.

L'impression de la facture en format PDF ne sera pas d'une qualité permettant le paiement à une institution financière. Si possible, payez la facture en ligne ou par téléphone à l'aide d'une carte de crédit.

02001293463806000000036960000000000008

January 25, 2016
JAVIER CARACCILO
Account number: 29346380

Previous charges and payments

Amount due on your last bill (Dec 25)	\$36.96
Payment received Jan 19 - Thank you	- \$36.96

Balance forward from your last bill \$0.00

Need to make changes to your account?

Manage your account with Self Serve, it's quick and easy! Visit koodomobile.com/support and click on SelfServe.

PAGE 2 of 6

Payment Options

- Online at koodomobile.com/selfserve
- Pre-authorized credit card or debit payments
- Through your bank or financial institution
- By mail with a cheque or money order

Bills are due upon receipt

- Please allow sufficient time for payments to reach Kodo by the date shown on this bill. Seven business days may be required for payment by mail and three days for bank payments. We will credit payments to your account on the day we receive them.
- Late charges of 2% compounded monthly (26.82% per annum) will be applied if we do not receive payment by the date shown on the bill.

Kodo Service Terms

You can find these online at koodomobile.com/legal

Send your payment to:

KODO MOBILE
CP 11005 SUCC CENTRE VILLE
MONTREAL QC H3C 4T5