

[Summary ▾](#)
[Billing ▾](#)
[Payment options ▾](#)
[My energy use ▾](#)
[Manage account ▾](#)
[Contact ▾](#)

Account: Natural gas 3766884 | 406 - 2142 Vasile Rd Kelowna BC V1Y 6H5

 [Help](#) [FAQ](#)

Bill & payment history

It can take up to five business days from the date we receive payment for a payment to be reflected on your online profile. Please refer to your latest bill for the balance outstanding.

Bill & payment history

[OPEN ▾](#)

Date	Transaction	Amount
Aug 4, 2016	 Bill	\$22.07
Jul 6, 2016	 Bill	\$26.20
Jun 3, 2016	 Bill	\$22.88
May 5, 2016	 Bill	\$27.38
Apr 5, 2016	 Bill	\$-270.00
Apr 5, 2016	Security deposit interest	\$-0.53
Apr 5, 2016	 Bill	\$34.82
Mar 29, 2016	Payment	\$-48.33
Mar 3, 2016	 Bill	\$48.33
Feb 16, 2016	Payment	\$-54.07
Feb 3, 2016	 Bill	\$54.07
Jan 8, 2016	Payment	\$-58.24
Jan 6, 2016	 Bill	\$59.93
Dec 31, 2015	Security deposit interest	\$-1.69
Dec 17, 2015	Payment	\$-54.42
Dec 2, 2015	 Bill	\$54.42
Nov 13, 2015	Payment	\$-31.73
Nov 3, 2015	 Bill	\$31.73
Oct 8, 2015	Payment	\$-26.39
Oct 2, 2015	 Bill	\$26.20
Sep 29, 2015	Adjustment	\$0.19
Sep 17, 2015	Payment	\$-29.40
Sep 4, 2015	 Bill	\$29.40
Aug 24, 2015	Payment	\$-26.62
Aug 4, 2015	 Bill	\$26.62

ACCOUNT TOOLS [OPEN ▾](#)

Billing

[View bill](#)
[Bill delivery options](#)
[Bill & payment history](#)
[Export billing information](#)
[Tax and billing totals](#)

Contact information

Phone: 250-899-7066

Email: vivianmoretti@gmail.com
[Update your contact information](#)
[Move your service](#)

Products & services

Renewable Natural Gas -

Off 

Rate

Residential

Payment & billing options

Paperless billing - Off 

Equal Payment Plan - Off 

Pre-authorized Payment Plan - Off 

Emergencies
happen

 Be prepared



Name: Vivian Moretti
Service address: 406-2142 Vasile Rd
Kelowna
Rate class: Residential
Billing date: Aug 4, 2015

NATURAL GAS

Customer Service: 1-888-224-2710

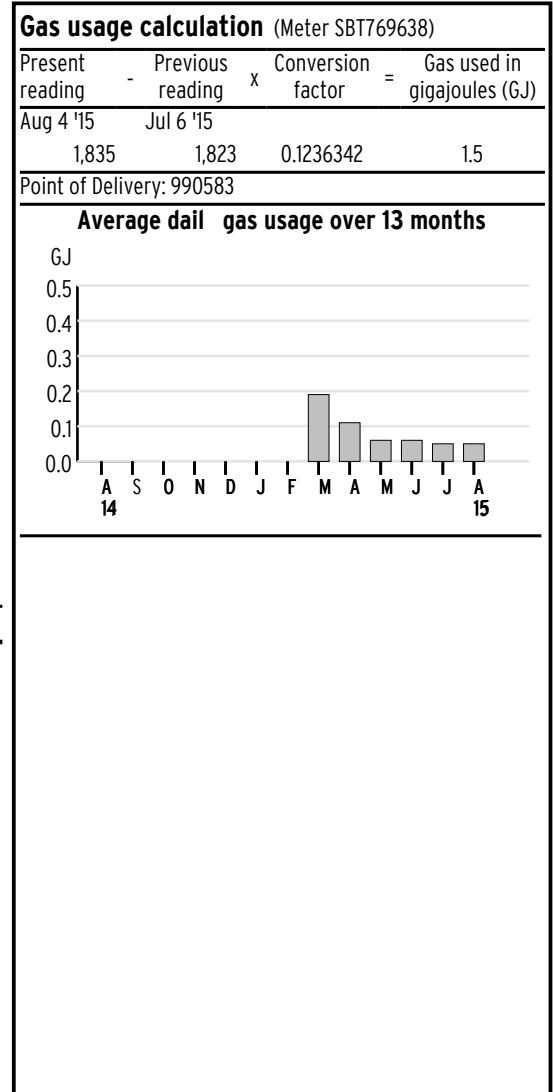
7 am - 8 pm Mon - Fri, PST

fortisbc.com

Account number	Due date	Amount due	Amount paid
3766884	Aug 26, 2015	\$26.62	

Previous Bill	30.21	
Less Payment - Thank You	<u>30.21</u> CR	0.00
Balance from Previous Bill		
Deliver Charges		
Basic Charge (29 days at 0.3890 per day)	11.28	
Delivery (1.5 GJ at 3.559 per GJ)	<u>5.34</u>	16.62 ^{+<0}
Commodit Charges		
Storage and Transport (1.5 GJ at 1.334 per GJ)	2.00	
Cost of Gas (1.5 GJ at 2.486 per GJ)	<u>3.73</u>	5.73 ^{+<0}
Other Charges and taxes		
Franchise Fee (3.09% of 0 amounts)		0.69 ^{+<}
Carbon Tax (1.5 GJ at 1.4898 per GJ)		2.23 ^{<}
Clean Energy Levy (0.40% of + amounts)		0.09
GST (5% of < amounts)		1.26
Please pa		26.62

Natural gas delivery rates have changed effective August 1, 2015. Residential customers' annual charges will increase by less than 1 per cent, depending on consumption. The BC Utilities Commission approved this rate change. For more details, visit fortisbc.com/rates.



GST #R100431592



NATURAL GAS

Payment return slip - Make cheques payable to FortisBC-Natural Gas



After August 26, 2015, a late payment charge of 1.5% will be assessed.

Account number	Due date	Amount due	Amount paid
3766884	Aug 26, 2015	\$26.62	

066641846171 - m/

Vivian Moretti
406-2142 Vasile Rd
Kelowna BC V1Y 6H5

00 003 766884 0 00002662 9



96



Name: Vivian Moretti
Service address: 406-2142 Vasile Rd
Kelowna
Rate class: Residential
Billing date: Sep 4, 2015

NATURAL GAS

Customer Service: 1-888-224-2710

7 am - 8 pm Mon - Fri, PST

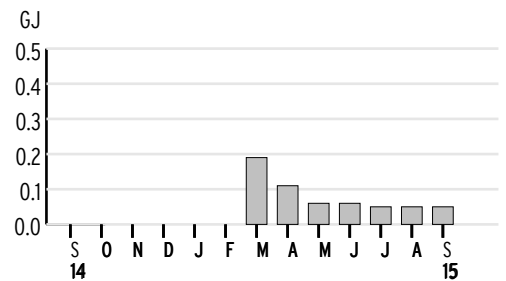
fortisbc.com

Account number	Due date	Amount due	Amount paid
3766884	Sep 26, 2015	\$29.40	

Previous Bill	26.62	
Less Payment - Thank You	26.62 ^{CR}	0.00
Balance from Previous Bill		
Deliver Charges		
Basic Charge (31 days at 0.3890 per day)	12.06	
Delivery (1.7 GJ at 3.559 per GJ)	6.05	18.11 ^{+<0}
Commodit Charges		
Storage and Transport (1.7 GJ at 1.334 per GJ)	2.27	
Cost of Gas (1.7 GJ at 2.486 per GJ)	4.23	6.50 ^{+<0}
Other Charges and taxes		
Franchise Fee (3.09% of 0 amounts)		0.76 ^{+<}
Carbon Tax (1.7 GJ at 1.4898 per GJ)		2.53 ^{<}
Clean Energy Levy (0.40% of + amounts)		0.10
GST (5% of < amounts)		1.40
Please pa		29.40

Gas usage calculation (Meter SBT769638)

Present reading	-	Previous reading	x	Conversion factor	=	Gas used in gigajoules (GJ)
Sep 4 '15		Aug 4 '15				
1,849		1,835		0.1222513		1.7
Point of Delivery: 990583						

Average dail gas usage over 13 months

GST #R100431592

**NATURAL GAS**

Payment return slip - Make cheques payable to FortisBC-Natural Gas



After September 26, 2015, a late payment charge of 1.5% will be assessed.

Account number	Due date	Amount due	Amount paid
3766884	Sep 26, 2015	\$29.40	

060692401818 - m/

Vivian Moretti
406-2142 Vasile Rd
Kelowna BC V1Y 6H5

00 003 766884 0 00002940 9



96



Name: Vivian Moretti
Service address: 406-2142 Vasile Rd
Kelowna
Rate class: Residential
Billing date: Oct 2, 2015

NATURAL GAS

Customer Service: 1-888-224-2710

7 am - 8 pm Mon - Fri, PST

fortisbc.com

Account number	Due date	Amount due	Amount paid
3766884	Oct 24, 2015	\$26.39	

Previous Bill

Less Payment - Thank You 29.40
Balance from Previous Bill 29.40CR 0.00

Deliver Charges

Basic Charge (28 days at 0.3890 per day) 10.89
Delivery (1.5 GJ at 3.559 per GJ) 5.34
16.23^{+<0}

Commodit Charges

Storage and Transport (1.5 GJ at 1.334 per GJ) 2.00
Cost of Gas (1.5 GJ at 2.486 per GJ) 3.73
5.73^{+<0}

Other Charges and taxes

Retroactive Delivery 0.19
Franchise Fee (3.09% of 0 amounts) 0.68^{+<}
Carbon Tax (1.5 GJ at 1.4898 per GJ) 2.23[<]
Clean Energy Levy (0.40% of + amounts) 0.09
GST (5% of + amounts) 1.24

Please pa 26.39

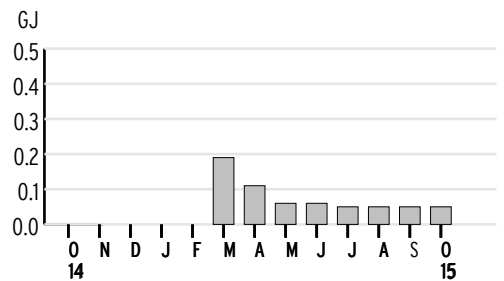
You will see a one-time, retroactive charge on your bill this month collecting the difference between the Jan. 1, 2015 interim rate and the Aug. 1, 2015 permanent rate. Please visit fortisbc.com/octbill for details.

Gas usage calculation (Meter SBT769638)

Present reading	- Previous reading	x Conversion factor	= Gas used in gigajoules (GJ)
Oct 2 '15	Sep 4 '15		
1,861	1,849	0.1224471	1.5

Point of Delivery: 990583

Average daily gas usage over 13 months



GST #R100431592



NATURAL GAS

Pa ment return slip - Make cheques pa able to FortisBC-Natural Gas



After October 24, 2015, a late payment charge of 1.5% will be assessed.

Account number	Due date	Amount due	Amount paid
3766884	Oct 24, 2015	\$26.39	

063667172683 - m/

Vivian Moretti
406-2142 Vasile Rd
Kelowna BC V1Y 6H5

00 003 766884 0 00002639 7



96



Name: Vivian Moretti
Service address: 406-2142 Vasile Rd
Kelowna
Rate class: Residential
Billing date: Nov 3, 2015

NATURAL GAS

Customer Service: 1-888-224-2710

7 am - 8 pm Mon - Fri, PST

fortisbc.com

Account number	Due date	Amount due	Amount paid
3766884	Nov 25, 2015	\$31.73	

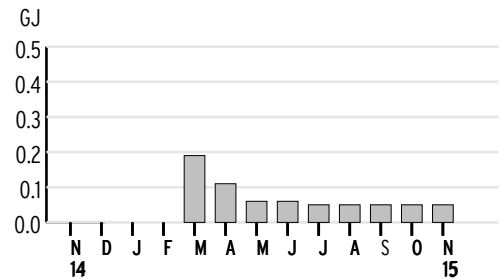
Previous Bill	26.39	
Less Payment - Thank You	26.39 ^{CR}	0.00
Balance from Previous Bill		
Deliver Charges		
Basic Charge (32 days at 0.3890 per day)	12.45	
Delivery (1.9 GJ at 3.559 per GJ)	6.76	19.21 ^{+<0}
Commodit Charges		
Storage and Transport (1.9 GJ at 1.334 per GJ)	2.53	
Cost of Gas (1.9 GJ at 2.486 per GJ)	4.72	7.25 ^{+<0}
Other Charges and taxes		
Franchise Fee (3.09% of ⁰ amounts)		0.82 ^{+<}
Carbon Tax (1.9 GJ at 1.4898 per GJ)		2.83 ^{<}
Clean Energy Levy (0.40% of ⁺ amounts)		0.11
GST (5% of ^{<} amounts)		1.51
Please pa		31.73

You could win an Apple Watch Sport ! Switch to paperless billing today-visit
fortisbc.com/gaspaperless for contest details.

Gas usage calculation (Meter SBT769638)

Present reading	-	Previous reading	x	Conversion factor	=	Gas used in gigajoules (GJ)
Nov 3 '15		Oct 2 '15				
1,876		1,861		0.1236715		1.9
Point of Delivery: 990583						

Average dail gas usage over 13 months



GST #R100431592



NATURAL GAS

Pa ment return slip - Make cheques pa able to FortisBC-Natural Gas



After November 25, 2015, a late payment charge of 1.5% will be assessed.

Account number	Due date	Amount due	Amount paid
3766884	Nov 25, 2015	\$31.73	

062131791816 - m/

Vivian Moretti
406-2142 Vasile Rd
Kelowna BC V1Y 6H5

00 003 766884 0 00003173 6



96



Name: Vivian Moretti
Service address: 406-2142 Vasile Rd
Kelowna
Rate class: Residential
Billing date: Dec 2, 2015

NATURAL GAS

Customer Service: 1-888-224-2710

7 am - 8 pm Mon - Fri, PST

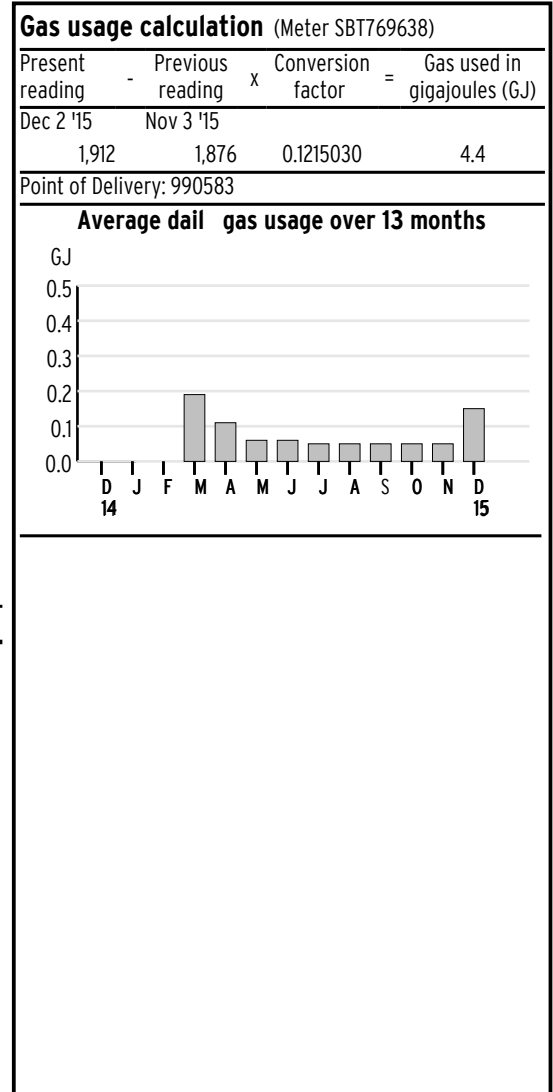
fortisbc.com

Account number	Due date	Amount due	Amount paid
3766884	Dec 24, 2015	\$54.42	

Previous Bill	31.73	
Less Payment - Thank You	31.73CR	
Balance from Previous Bill		0.00
Deliver Charges		
Basic Charge (29 days at 0.3890 per day)	11.28	
Delivery (4.4 GJ at 3.559 per GJ)	15.66	
		26.94 ^{+<0}
Commodit Charges		
Storage and Transport (4.4 GJ at 1.334 per GJ)	5.87	
Cost of Gas (4.4 GJ at 2.486 per GJ)	10.94	
		16.81 ^{+<0}
Other Charges and taxes		
Franchise Fee (3.09% of ⁰ amounts)		1.35 ^{+<}
Carbon Tax (4.4 GJ at 1.4898 per GJ)		6.56 ^{<}
Clean Energy Levy (0.40% of ⁺ amounts)		0.18
GST (5% of ^{<} amounts)		2.58
Please pa		54.42

We wish you a safe and happy holiday season.

Natural gas is used safely and reliably in homes across B.C. It's important to have your natural gas appliances regularly inspected and maintained by a licensed natural gas contractor. This ensures your safety and helps keep your appliances operating at their best. For more details visit fortisbc.com/appliancesafet.



GST #R100431592



NATURAL GAS

Payment return slip - Make cheques payable to FortisBC-Natural Gas



After December 24, 2015, a late payment charge of 1.5% will be assessed.

Account number	Due date	Amount due	Amount paid
3766884	Dec 24, 2015	\$54.42	

066258001801 - m/

Vivian Moretti
406-2142 Vasile Rd
Kelowna BC V1Y 6H5

00 003 766884 0 00005442 3



96



Name: Vivian Moretti
Service address: 406-2142 Vasile Rd
Kelowna
Rate class: Residential
Billing date: Jan 6, 2016

NATURAL GAS

Customer Service: 1-888-224-2710
7 am - 8 pm Mon - Fri, PST
fortisbc.com

Account number	Due date	Amount due	Amount paid
3766884	Jan 28, 2016	\$58.24	

Natural gas rates have changed effective January 1. Residential customers' annual charges will decrease by approximately 8 per cent, depending on consumption. The BC Utilities Commission approved this rate change. For more details, visit **fortisbc.com/rates**.

GST #R100431592

**NATURAL GAS**

Payment return slip - Make cheques payable to FortisBC-Natural Gas



After January 28, 2016, a late payment charge of 1.5% will be assessed.

Account number	Due date	Amount due	Amount paid
3766884	Jan 28, 2016	\$58.24	

067793349295 - m/

Vivian Moretti
406-2142 Vasile Rd
Kelowna BC V1Y 6H5

00 003 766884 0 00005824 2



96



Name: Vivian Moretti
Service address: 406-2142 Vasile Rd
Kelowna
Rate class: Residential
Billing date: Jan 6, 2016

NATURAL GAS

Customer Service: 1-888-224-2710

7 am - 8 pm Mon - Fri, PST

fortisbc.com

Account number	Due date	Amount due	Amount paid
3766884	Jan 28, 2016	\$58.24	

Previous Bill	54.42	
Less Payment - Thank You	54.42CR	
Balance from Previous Bill		0.00

Deliver Charges		
Basic Charge (35 days at 0.3890 per day)	13.62	

<i>Prior to Januar 1, 2016</i>		
Delivery (3.7 GJ at 3.559 per GJ)	13.17	

<i>Effective Januar 1, 2016</i>		
Delivery (1.1 GJ at 4.018 per GJ)	4.42	
		31.21 ^{+<0}

Commodit Charges		
<i>Prior to Januar 1, 2016</i>		
Storage and Transport (3.7 GJ at 1.334 per GJ)	4.94	
Cost of Gas (3.7 GJ at 2.486 per GJ)	9.20	

<i>Effective Januar 1, 2016</i>		
Storage and Transport (1.1 GJ at 0.921 per GJ)	1.01	
Cost of Gas (1.1 GJ at 1.719 per GJ)	1.89	
		17.04 ^{+<0}

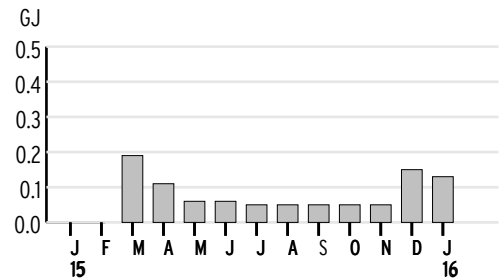
Other Charges and taxes		
Security Deposit Interest		1.69CR
Franchise Fee (3.09% of ⁰ amounts)		1.49 ^{+<}
Carbon Tax (4.8 GJ at 1.4898 per GJ)		7.15 ^{<}
Clean Energy Levy (0.40% of ⁺ amounts)		0.20
GST (5% of ^{<} amounts)		2.84

Please pa	58.24
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Gas usage calculation (Meter SBT769638)

Present reading	-	Previous reading	x	Conversion factor	=	Gas used in gigajoules (GJ)
Jan 6 '16		Dec 2 '15				
1,952		1,912		0.1196540		4.8
Point of Delivery: 990583						

Average dail gas usage over 13 months



GST #R100431592



NATURAL GAS

Pa ment return slip - Make cheques pa able to FortisBC-Natural Gas



After January 28, 2016, a late payment charge of 1.5% will be assessed.

Account number	Due date	Amount due	Amount paid
3766884	Jan 28, 2016	\$58.24	

067793349295 - m/

Vivian Moretti
406-2142 Vasile Rd
Kelowna BC V1Y 6H5

00 003 766884 0 00005824 2



96



Name: Vivian Moretti
Service address: 406-2142 Vasile Rd
Kelowna
Rate class: Residential
Billing date: Feb 3, 2016

NATURAL GAS

Customer Service: 1-888-224-2710

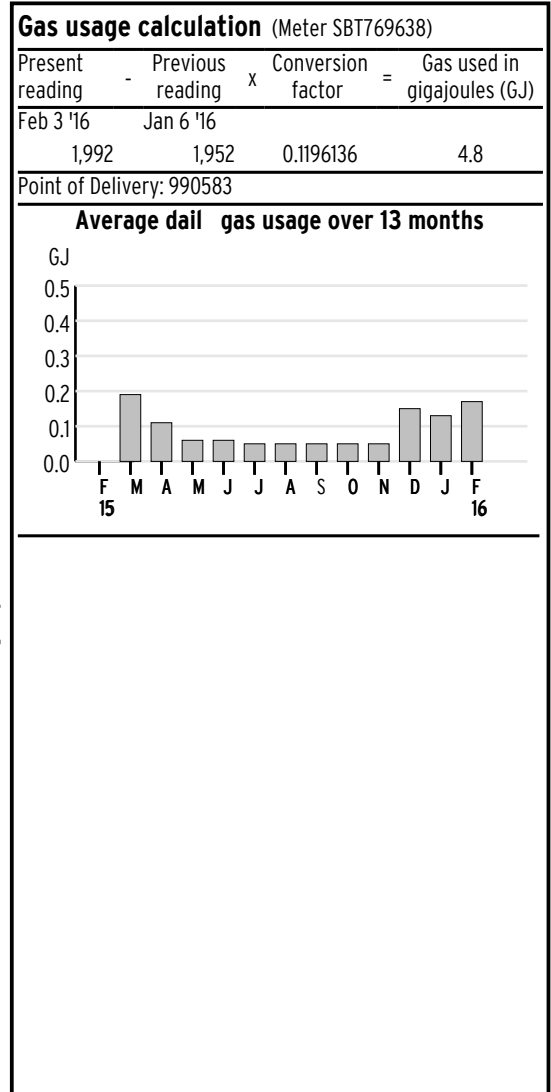
7 am - 8 pm Mon - Fri, PST

fortisbc.com

Account number	Due date	Amount due	Amount paid
3766884	Feb 25, 2016	\$54.07	

Previous Bill	58.24	
Less Payment - Thank You	58.24CR	
Balance from Previous Bill		0.00
Deliver Charges		
Basic Charge (28 days at 0.3890 per day)	10.89	
Delivery (4.8 GJ at 4.018 per GJ)	19.29	
		30.18 ^{+<0}
Commodit Charges		
Storage and Transport (4.8 GJ at 0.921 per GJ)	4.42	
Cost of Gas (4.8 GJ at 1.719 per GJ)	8.25	
		12.67 ^{+<0}
Other Charges and taxes		
Franchise Fee (3.09% of ⁰ amounts)		1.32 ^{+<}
Carbon Tax (4.8 GJ at 1.4898 per GJ)		7.15 ^{<}
Clean Energy Levy (0.40% of ⁺ amounts)		0.18
GST (5% of ^{<} amounts)		2.57
Please pa		54.07

Winter meter safety: Remember to remove any built-up snow from around your meter by hand and keep a clear path to it for the safety of our meter readers. If ice accumulates on your meter or regulator, call **1-888-224-2710**. For more information, visit fortisbc.com/metersafet.



GST #R100431592



NATURAL GAS

Payment return slip - Make cheques payable to FortisBC-Natural Gas



After February 25, 2016, a late payment charge of 1.5% will be assessed.

Account number	Due date	Amount due	Amount paid
3766884	Feb 25, 2016	\$54.07	

060500544845 - m/

Vivian Moretti
406-2142 Vasile Rd
Kelowna BC V1Y 6H5

00 003 766884 0 00005407 6



96



Name: Vivian Moretti
Service address: 406-2142 Vasile Rd
 Kelowna
Rate class: Residential
Billing date: Mar 3, 2016

NATURAL GAS

Customer Service: 1-888-224-2710

7 am - 8 pm Mon - Fri, PST

fortisbc.com

Account number	Due date	Amount due	Amount paid
3766884	Mar 25, 2016	\$48.33	

Previous Bill

Less Payment - Thank You 54.07
 Balance from Previous Bill 54.07CR 0.00

Deliver Charges

Basic Charge (29 days at 0.3890 per day) 11.28
 Delivery (4.1 GJ at 4.018 per GJ) 16.47
 27.75^{+<0}

Commodity Charges

Storage and Transport (4.1 GJ at 0.921 per GJ) 3.78
 Cost of Gas (4.1 GJ at 1.719 per GJ) 7.05
 10.83^{+<0}

Other Charges and taxes

Municipal Operating Fee (3.09% of ⁰ amounts) 1.19^{+<}
 Carbon Tax (4.1 GJ at 1.4898 per GJ) 6.11[<]
 Clean Energy Levy (0.40% of ⁺ amounts) 0.16
 GST (5% of [<] amounts) 2.29

Please pay 48.33

What's the difference between "delivery" and "storage and transport" charges? And why are they separated from the "cost of gas"? We explain at fortisbc.com/charges

Effective March 1, customers in municipalities where a franchise fee is collected will see this item listed as a municipal operating fee. We collect this fee for municipalities under an operating agreement and pass it back to them. Where an operating fee is applicable, the BC Utilities Commission has approved its collection and transfer to the municipality. Learn more at fortisbc.com/municipalfee.

Gas usage calculation (Meter SBT769638)

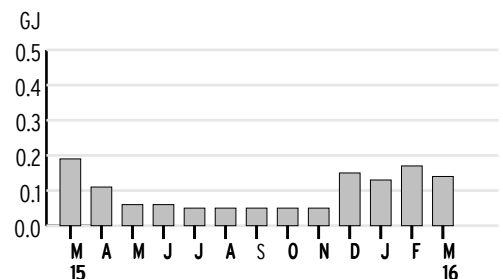
Present reading	-	Previous reading	x	Conversion factor	=	Gas used in gigajoules (GJ)
Mar 3 '16		Feb 3 '16				
2,026		1,992		0.1202568		4.1

Point of Delivery: 990583

Comparison to previous year

Billing Period	Number of days billed	Average daily temp	Average daily usage GJ	Total Billing period usage GJ
Mar '2016	29	3°C	0.14	4.1
Mar '2015	32	2°C	0.20	6.3

Average daily gas usage over 13 months



GST #R100431592



NATURAL GAS

Payment return slip - Make cheques payable to FortisBC-Natural Gas



After March 25, 2016, a late payment charge of 1.5% will be assessed.

Account number	Due date	Amount due	Amount paid
3766884	Mar 25, 2016	\$48.33	

066641918560 - m/

Vivian Moretti
 406-2142 Vasile Rd
 Kelowna BC V1Y 6H5

00 003 766884 0 00004833 4



96



Name: Vivian Moretti
Service address: 406-2142 Vasile Rd
Kelowna
Rate class: Residential
Billing date: Apr 5, 2016

NATURAL GAS

Customer Service: 1-888-224-2710

7 am - 8 pm Mon - Fri, PST

fortisbc.com

Account number	Due date	Amount due	Amount paid
3766884	Apr 27, 2016	\$235.71 CR	

Previous Bill	48.33	
Less Payment - Thank You	48.33 CR	
Balance from Previous Bill		0.00
Deliver Charges		
Basic Charge (33 days at 0.3890 per day)	12.84	
Delivery (2.4 GJ at 4.018 per GJ)	9.64	
		22.48 ^{+<0}
Commodity Charges		
Storage and Transport (2.4 GJ at 0.921 per GJ)	2.21	
<i>Prior to April 1, 2016</i>		
Cost of Gas (2.0 GJ at 1.719 per GJ)	3.44	
<i>Effective April 1, 2016</i>		
Cost of Gas (0.4 GJ at 1.141 per GJ)	0.46	
		6.11 ^{+<0}

Other Charges and taxes		
Security Deposit Interest	0.53 CR	
Security Deposit Transferred to Account	270.00 CR	
Municipal Operating Fee (3.09% of ⁰ amounts)	0.88 ^{+<}	
Carbon Tax (2.4 GJ at 1.4898 per GJ)	3.58 ^{<}	
Clean Energy Levy (0.40% of ⁺ amounts)	0.12	
GST (5% of ^{<} amounts)	1.65	

Credit Balance - Payment not required **235.71 CR**

Natural gas commodity rates have changed from \$1.719 to \$1.141 per gigajoule effective April 1. Residential customers' annual charges will decrease by approximately 7 per cent depending on consumption. The BC Utilities Commission approved this rate adjustment. For more details, visit fortisbc.com/rates.

Gas usage calculation (Meter SBT769638)

Present reading	-	Previous reading	x	Conversion factor	=	Gas used in gigajoules (GJ)
Apr 5 '16		Mar 3 '16		0.1201294		2.4
2,046		2,026				

Point of Delivery: 990583

Comparison to previous year

Billing Period	Number of days billed	Average daily temp	Average daily usage GJ	Total Billing period usage GJ
Apr '2016	33	7°C	0.07	2.4
Apr '2015	29	7°C	0.11	3.3

Average daily gas usage over 13 months

GST #R100431592



NATURAL GAS

Payment return slip - Make cheques payable to FortisBC-Natural Gas



Account number	Due date	Amount due	Amount paid
3766884	Apr 27, 2016	\$235.71 CR	

062131845490 - m/

Vivian Moretti
406-2142 Vasile Rd
Kelowna BC V1Y 6H5

00 003 766884 0 00023571 7



96



Name: Vivian Moretti
Service address: 406-2142 Vasile Rd
Kelowna
Rate class: Residential
Billing date: May 5, 2016

NATURAL GAS

Customer Service: 1-888-224-2710

7 am - 8 pm Mon - Fri, PST

fortisbc.com

Account number	Due date	Amount due	Amount paid
3766884	Ma 27, 2016	\$208.33 CR	

Previous Bill 235.71CR
Balance from Previous Bill 235.71CR

Deliver Charges

Basic Charge (30 days at 0.3890 per day) 11.67
Delivery (1.8 GJ at 4.018 per GJ) 7.23
18.90^{+<0}

Commodit Charges

Storage and Transport (1.8 GJ at 0.921 per GJ) 1.66
Cost of Gas (1.8 GJ at 1.141 per GJ) 2.05
3.71^{+<0}

Other Charges and taxes

Municipal Operating Fee (3.09% of ⁰ amounts) 0.70^{+<}
Carbon Tax (1.8 GJ at 1.4898 per GJ) 2.68[<]
Clean Energy Levy (0.40% of ⁺ amounts) 0.09
GST (5% of [<] amounts) 1.30

Credit Balance - Pa ment not required 208.33 CR

The smell of rotten eggs or sulphur could mean a natural gas leak. If you smell gas, go outside, then call **911** or the FortisBC 24-hour emergency line at **1-800-663-9911**.

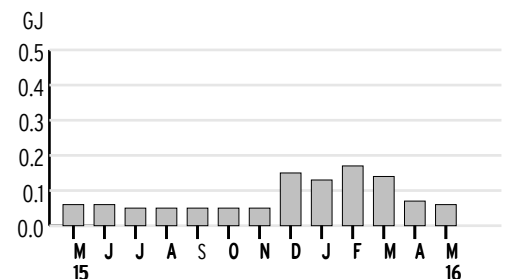
Gas usage calculation (Meter SBT769638)

Present reading	-	Previous reading	x	Conversion factor	=	Gas used in gigajoules (GJ)
May 5 '16		Apr 5 '16				
2,060		2,046		0.1250601		1.8

Point of Delivery: 990583

Comparison to previous ear

Billing Period	Number of days billed	Average daily temp	Average daily usage GJ	Total Billing period usage GJ
May '2016	30	13°C	0.06	1.8
May '2015	34	9°C	0.06	2.2

Average dail gas usage over 13 months

GST #R100431592

**NATURAL GAS**

Pa ment return slip - Make cheques pa able to FortisBC-Natural Gas



Account number	Due date	Amount due	Amount paid
3766884	Ma 27, 2016	\$208.33 CR	

068369121179 - m/

Vivian Moretti
406-2142 Vasile Rd
Kelowna BC V1Y 6H5

00 003 766884 0 00020833 4



96



Name: Vivian Moretti
Service address: 406-2142 Vasile Rd
Kelowna
Rate class: Residential
Billing date: Jun 3, 2016

NATURAL GAS

Customer Service: 1-888-224-2710

7 am - 8 pm Mon - Fri, PST

fortisbc.com

Account number	Due date	Amount due	Amount paid
3766884	Jun 25, 2016	\$185.45 CR	

Previous Bill 208.33CR
Balance from Previous Bill 208.33CR

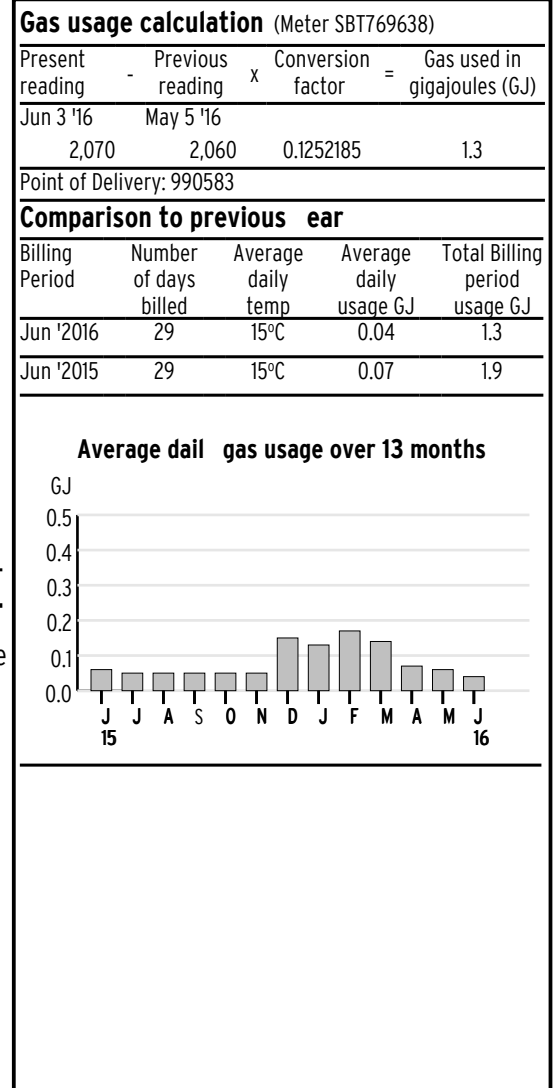
Deliver Charges
Basic Charge (29 days at 0.3890 per day) 11.28
Delivery (1.3 GJ at 4.018 per GJ) 5.22
16.50^{+<Q}

Commodity Charges
Storage and Transport (1.3 GJ at 0.921 per GJ) 1.20
Cost of Gas (1.3 GJ at 1.141 per GJ) 1.48
2.68^{+<Q}

Other Charges and taxes
Municipal Operating Fee (3.09% of ^Q amounts) 0.59^{+<}
Carbon Tax (1.3 GJ at 1.4898 per GJ) 1.94[<]
Clean Energy Levy (0.40% of ⁺ amounts) 0.08
GST (5% of [<] amounts) 1.09

Credit Balance - Payment not required 185.45 CR

It's your choice: fixed rates for natural gas from an independent gas marketer or variable rates from FortisBC. The Customer Choice program lets you choose your natural gas supplier. Compare your options at fortisbc.com/choice.



GST #R100431592

**NATURAL GAS**

Payment return slip - Make cheques payable to FortisBC-Natural Gas



Account number	Due date	Amount due	Amount paid
3766884	Jun 25, 2016	\$185.45 CR	

063859286282 - m/

Vivian Moretti
406-2142 Vasile Rd
Kelowna BC V1Y 6H5

00 003 766884 0 00018545 8



96



Name: Vivian Moretti
Service address: 406-2142 Vasile Rd
Kelowna
Rate class: Residential
Billing date: Jul 6, 2016

NATURAL GAS

Customer Service: 1-888-224-2710

7 am - 8 pm Mon - Fri, PST

fortisbc.com

Account number	Due date	Amount due	Amount paid
3766884	Jul 28, 2016	\$159.25 CR	

Previous Bill 185.45CR
Balance from Previous Bill 185.45CR

Deliver Charges
Basic Charge (33 days at 0.3890 per day) 12.84
Delivery (1.5 GJ at 4.018 per GJ) 6.03
18.87^{+<Q}

Commodity Charges
Storage and Transport (1.5 GJ at 0.921 per GJ) 1.38
Cost of Gas (1.5 GJ at 1.141 per GJ) 1.71
3.09^{+<Q}

Other Charges and taxes
Municipal Operating Fee (3.09% of ^Q amounts) 0.68^{+<}
Carbon Tax (1.5 GJ at 1.4898 per GJ) 2.23[<]
Clean Energy Levy (0.40% of ⁺ amounts) 0.09
GST (5% of [<] amounts) 1.24

Credit Balance - Payment not required 159.25 CR

Canada Post has advised of a potential labour dispute and disruption to your mail as early as July. Now would be a good time to switch to paperless billing. By signing up for paperless billing you'll receive your FortisBC bill in a timely manner. Learn more at fortisbc.com/nopaper.

Get your ducts in a row. Receive an \$800 rebate when you replace your old natural gas furnace or boiler with an eligible ENERGY STAR® certified or equivalent model. You must pre-qualify for your rebate by August 15, 2016. Visit fortisbc.com/furnaceprogram

Gas usage calculation (Meter SBT769638)

Present reading	-	Previous reading	x	Conversion factor	=	Gas used in gigajoules (GJ)
Jul 6 '16		Jun 3 '16				
2,082		2,070		0.1244221		1.5

Point of Delivery: 990583

Comparison to previous year

Billing Period	Number of days billed	Average daily temp	Average daily usage GJ	Total Billing period usage GJ
Jul '2016	33	17°C	0.05	1.5
Jul '2015	33	20°C	0.05	1.7

Average daily gas usage over 13 months

GJ

0.5
0.4
0.3
0.2
0.1
0.0

J 15 A S O N D J F M A M J J 16

GST #R100431592

**NATURAL GAS**

Payment return slip - Make cheques payable to FortisBC-Natural Gas



Account number	Due date	Amount due	Amount paid
3766884	Jul 28, 2016	\$159.25 CR	

060692516189 - m/

Vivian Moretti
406-2142 Vasile Rd
Kelowna BC V1Y 6H5

00 003 766884 0 00015925 5



96



Name: Vivian Moretti
Service address: 406-2142 Vasile Rd
Kelowna
Rate class: Residential
Billing date: Aug 4, 2016

NATURAL GAS

Customer Service: 1-888-224-2710

7 am - 8 pm Mon - Fri, PST

fortisbc.com

Account number	Due date	Amount due	Amount paid
3766884	Aug 26, 2016	\$137.18 CR	

Previous Bill 159.25CR
Balance from Previous Bill 159.25CR

Deliver Charges
Basic Charge (29 days at 0.3890 per day) 11.28
Delivery (1.2 GJ at 4.018 per GJ) 4.82
16.10^{+<0}

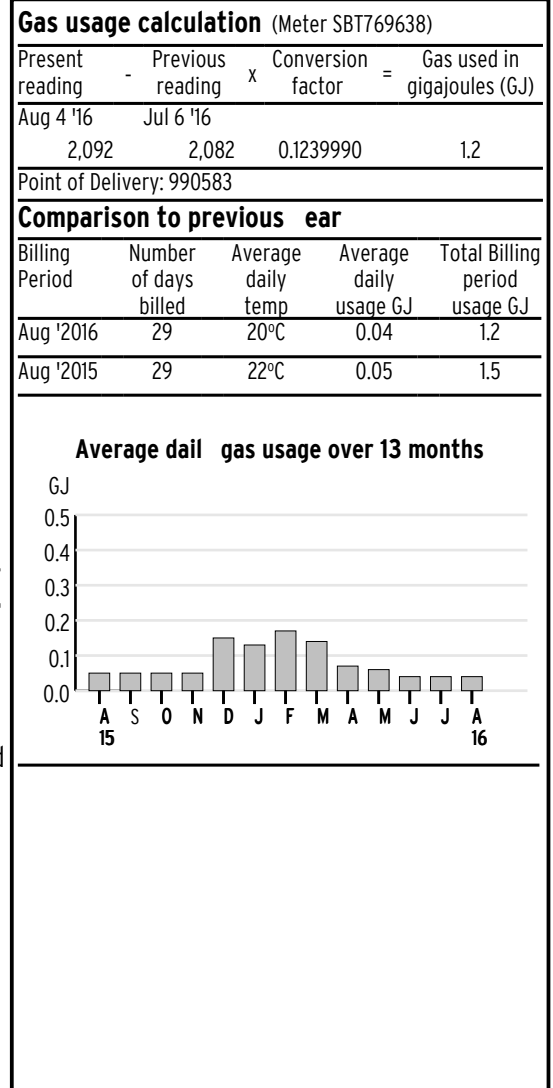
Commodity Charges
Storage and Transport (1.2 GJ at 0.921 per GJ) 1.11
Cost of Gas (1.2 GJ at 1.141 per GJ) 1.37
2.48^{+<0}

Other Charges and taxes
Municipal Operating Fee (3.09% of ⁰ amounts) 0.57^{+<}
Carbon Tax (1.2 GJ at 1.4898 per GJ) 1.79[<]
Clean Energy Levy (0.40% of ⁺ amounts) 0.08
GST (5% of [<] amounts) 1.05

Credit Balance - Payment not required 137.18 CR

The smell of rotten eggs or sulphur could mean a natural gas leak. If you smell gas, go outside, then call **911** or the FortisBC 24-hour emergency line at **1-800-663-9911**.

Canada Post has advised of a potential job action and disruption to your mail. Now would be a good time to switch to paperless billing. By signing up for paperless billing you'll receive your FortisBC bill in a timely manner. Learn more at fortisbc.com/nopaper.



GST #R100431592



NATURAL GAS

Payment return slip - Make cheques payable to FortisBC-Natural Gas



Account number	Due date	Amount due	Amount paid
3766884	Aug 26, 2016	\$137.18 CR	

063955092693 - m/

Vivian Moretti
406-2142 Vasile Rd
Kelowna BC V1Y 6H5

00 003 766884 0 00013718 6



96